



SecondBite is Australia's largest free food rescue organisation. We have warehouses and collection points in Victoria, New South Wales, Queensland, South Australia and Western Australia, and a community-connect partner who works on our behalf in Tasmania. We work with food growers, manufacturers and retailers to rescue surplus and unsold edible food that would otherwise be sent to landfill and redistribute it free of charge to local charities and non-profit organisations nationally. Our charity partners operate food programs in their communities to support people in need, providing much needed food relief hampers, community pantries, meals programs, school breakfast programs and much more. Since its foundation in 2005, SecondBite has rescued and redistributed the equivalent of more than 292 million meals to Australians in need. **Secénd Bite**

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Thank You



Message from the Chair

A year of milestones and delivery

Over the past year, COVID restrictions and extreme weather events – particularly flooding along the east coast – continued to add pressure on the supply, demand and cost of everyday food for Australians.

Rising living costs have put more stress on household budgets and increased the number of people who can't afford the food they need for themselves and their families. Our research indicates there has been a significant and growing need for the services we provide. As inflation rises, this need is likely to intensify.

SecondBite remains committed to doing everything we can to support our community partners in their outstanding work supporting vulnerable Australians.

We farewelled Flavia Gobbo from our board after 10 years' service, the last five of which were served as Deputy Chair. Her expertise, wise counsel and practical approach will be greatly missed. Co-founder Simone Carson then took on the role of Deputy Chair.

Andrew Simpson advised he would be stepping down as a director and Chair of the Logistics Sub Committee in July 2022. Andrew initiated some key improvements to core operational processes and reporting.

New to the board is Jacqui Walters, our first Queenslandbased director. Jacqui's experience as a director across the government and private sectors will be very valuable.

To all members of the board, I express my thanks for all you do on behalf of SecondBite. Equally, I wish to thank the volunteers who support us in all manner of ways – from the regular 'army' who help sort produce in our warehouses, through to our very capable events committee. They worked tirelessly to bring to fruition an extraordinary fundraising dinner in May at the home of our good friends Anthony Pratt and Claudine Revere.

Our twin purposes of rescuing good food and redistributing it free of charge to agencies supporting those in need are more essential than ever before. This year SecondBite delivered over 24 million kilograms of food to more than 1100 charity partners. This makes us Australia's largest provider of free

rescued food; a significant contribution to the nation's food rescue and relief efforts.

In December 2021 we celebrated our 10-year partnership with Coles. This relationship has been pivotal to our transformation from a Victorian charity with a markets and growers focus into the national organisation and leader in food rescue we are today. Over the course of the partnership, Coles has provided more than 80 million kilograms of food – the equivalent of an astounding 160 million meals.

Apart from being a major source of rescued food, Coles also provides significant logistics support, skilled expertise, brand awareness and fundraising opportunities across their supermarket and liquor divisions.

This year, we have focused on improving our operational efficiency and expanding capacity in all states. We are making some big leaps in system design, warehouse capacity, fleet mix, safety procedures and IT support – all of which will deliver increased safety, reliability and value in the years to come.

Fundraising is critical to expanding our operations and meeting the growing needs of our charity partners. We thank the many companies, trusts, foundations and individuals who have generously donated to SecondBite this year. We also received vital project-specific and emergency relief funding from the federal government, various state government departments, and some key local governments.

On behalf of the board, I would like to thank our dedicated, talented staff under the leadership of CEO Steve Clifford. As a non-profit organisation we are always striving to do more with limited resources. This year our staff have again gone above and beyond in so many ways. We applaud their collective effort, ingenuity and results achieved.

We look forward to the year ahead and the growing contribution we can all make to ending waste and ending hunger across Australia.

Julian Martin



Message from the CEO

Maximising community outcomes in the new post-COVID normal

With a growing support office staff cohort, COVID safety protocols and work practices well established and plans underway for expanded capacity in our Queensland, NSW and WA operations, SecondBite continued its 'onwards and upwards' trajectory in the 2021/22 financial year.

Federal funding for COVID relief, flood assistance and remaining bushfire grants from the prior year was fully expended to ensure our agency partners were topped up as much as possible.

From a financial perspective, the year was a very solid one, with increased revenue from last year. Although SecondBite traditionally budgets to achieve a modest surplus, this year our surplus was higher than usual due to one-off changes in the timing of some significant donations, in particular the SecondBite Coles Winter Appeal.

Our business-as-usual Direct Delivery and Community Connect food rescue kept our warehouse teams busy, culminating in just over 24 million kilograms of food delivered to more than 1100 agency partners during the year.

We put a strong focus on our operational capability during the year which resulted in three new trucks for Queensland, courtesy of the Queensland Government's Department of Environment & Science funding. Rigorous planning for new warehouse premises to meet the growing demand and increased capacity in WA and Queensland was initiated and we delivered new infrastructure in NSW and SA in the form of cool rooms and racking space. All of these will bear significant fruit in the immediate term as demand for food relief continues to grow unabated.

With funding from Perpetual, we commissioned Hall & Partners, a social insights agency, to deliver a research project on Understanding Food Rescue Future Trends. Our leadership will work through the recommendations over the coming year. A telling insight from interviews with our agencies was the growing recognition that today anyone might find themselves requiring food support given any set of adverse circumstances – a strong reminder that our work is critically important.

For many clients of food relief programs there is a perception that food costs are more malleable than other expenses like rent, utility bills and fuel; so while food is undoubtedly essential, it is also seen as being somewhat dispensable in relation to more pressing costs like housing and bills. Tellingly, more than three out of four of our agencies surveyed (77%) said there was an increasing demand for food compared to the previous year.

Our partnership with the Coles Group, now in its 11th year, has continued to go from strength to strength and I'm proud of the many areas of collaboration we have across staff engagement initiatives, sustainability and of course in-store fundraising. Our winter and Christmas appeals in this financial year across supermarkets and liquor stores raised well over \$5 million, another extraordinary effort in a year that continued to be marred by uncertainty. Coles' strong commitment to both food waste minimisation and food relief is echoed across all levels of the organisation, including introducing us to some of their trusted suppliers which will bear further fruit in the coming years.

While it is likely that the economic environment will be even tougher in coming years, our successes this year give all of us the impetus and encouragement to continue to strive to meet the challenges ahead of us. We can be justly proud of what we have achieved this year in the context of COVID, floods and providing assistance to the everyday Australians whose lives we touch.

I'd like to finish by thanking all our supporters and the frontline agencies with whom we partner to make a real difference. Thanks also to the Board and subcommittee members for their ongoing support, and of course a huge thank you must go to the SecondBite team around the country who work so hard every day – whether in trucks, warehouses, offices or from home – towards our shared passion of ending waste and ending hunger.

My sincere thanks to all of you.

Steve Clifford

CEO

Our Board of Directors

SecondBite's directors are guided by legislation including the Corporations Act 2001 (Cth), the Australian Charities and Not-for-Profit Commission Act 2012 (Cth) and the mission and objectives of our organisation. All our directors generously volunteer their time and expertise to serve on our Board. During FY22, our directors were:



Julian Martin Chair



Flavia Gobbo Deputy Chair until June 2022



Simone Carson
Deputy Chair
from June 2022



Jacqui Walters
Director



Andrew Monotti
Director



Andrew Simpson
Director, Chair of Logistics
Sub-committee



Craig Taylor
Director



David LomaxDirector, Chair of Finance,
Risk and Audit Committee



Georgia Beattie
Director



John Curtis
Director



Matt Preston
Director



Rebecca Bedford
Director



Richard Gwilym
Director



Sam Schachna Director

Our Impact & Performance

SecondBite partnered with 1,174 community food programs across Australia to rescue and redistribute more than 24 million kgs of food and provide more than 48 million meals to people in need.







This includes funding and extra food donations provided by donors for COVID response, in addition to our business-as-usual food rescue and redistribution activities.





1 meal = 500 grams of food redistributed by SecondBite.

Proportion of food rescued and redistributed by state

Total: 48.1 million meals of food delivered Northern Territory 0.6% 25.4% Queensland South Australia 10.5% Western Australia 17.2% New South Wales 26.1% ACT 0.7% 17.0% Victoria Tasmania 2.5%

Our People & Volunteers

We conducted an Employee Engagement Survey in July 2021 to help us focus our attention on areas where our team felt the most work was needed. With our CEO Steve Clifford and several leadership team members only being in the role a few months, it was an important opportunity to reset and reflect on the SecondBite culture and team engagement.

We established several committees to work on communication and recognition which resulted in regular staff e-newsletters and updates from the CEO on people movement throughout the organisation. We also commenced work on a staff recognition program which will be launched in FY23.

Our warehouse teams did amazing work, mostly without volunteer support, with COVID vaccination requirements helping to ensure our staff could work in safe environments. The employment of a dedicated Safety Manager in December helped us take our safety journey to the next level, with work commencing on the implementation of a safety recording and management online platform.

The COVID-19 pandemic continued to impact our ability to offer corporate and community volunteering opportunities in FY22 across the country, particularly in Victoria and NSW.

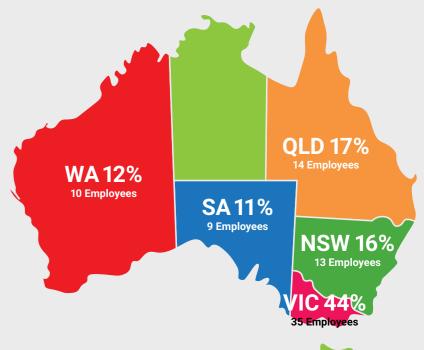
Our West Australian warehouse maintained its community volunteering opportunities with several volunteers working in the warehouse each week.

Despite the continuing pandemic challenges, our teams worked throughout the lockdown periods and delivered more than 48.1 million meals to those in need.

Our employees by employment status:



Our employees by state:





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Stories of impact – our food program partners

Food for body and soul in northern NSW

Access to nutritious food meets more than physical needs – it can support mental and social wellbeing, one of SecondBite's partner agencies has demonstrated. The Consortium of Neighbourhood Centres (CONC) is a network of member organisations serving communities on the Far North Coast of New South Wales. Members offer a range of community programs, including food relief, explains Jaime Cooper, CONC Regional Emergency Relief Coordinator.

In this financial year, SecondBite donated approximately 50,000 kilograms of rescued food to these programs. "That's equivalent to about eight elephants," Jaime says.

Home-cooked meals and community gatherings

Jaime explains volunteers collect rescued food from local supermarkets each day. Each of the six neighbourhood centres uses the food in different ways, but volunteers turn much of it into nutritious home-cooked meals.

While the region has some long-term socioeconomic issues, needs have increased dramatically of late. "We've got so many more people needing support," Jaime says. Before the floods, the Mid Richmond Neighbourhood Centre in Evans Head was making about 50 meals per week. "Post-flood, our volunteers were cooking 300 a day."

Several of the centres run community pantries, where people can get free fresh produce donated by SecondBite. "There's no way they would be eating fresh food those evenings unless they came to that pantry," Jaime says.

Some centres also host free community meals. The Mullumbimby and District Neighbourhood Centre, for example, hosts twice weekly barbecues using food donated by partners like SecondBite. Mel Williams,

their Community Engagement Manager, says these are completely dependent upon donations. "Also, the food we're receiving is of such a high standard that our meals are always diverse, super-healthy and delicious."

Nourishing mental and social wellbeing

Access to quality food has changed lives in some unexpected ways. "A lady came to one of our hubs recently because she had no food in her cupboards," Jaime says, "but her main reason for being there was because she's lonely. SecondBite helps us provide more than food. It's also about social inclusion."



She says having food available for free is a big drawcard for the pantries. Cooking and distributing the food also brings volunteers together. "Many of our volunteers started out as clients. Being able to give their time and connect with the community – the change in their lives is massive," Jaime says.

"When I first met one of the volunteers, she was really anxious. Her husband had passed away and she wasn't coping well. She would call one of her kids on a rotation every half hour through the day.

"Now she works in the pantry distributing food. Her personality and lifestyle have changed so much because of being able to give back. She's out having lunch with friends she's met through the pantry.

"The people who drive around to do the collections are also all volunteers so that's good for their fitness and mental health. A lot of processes are involved, which is helping them get some workplace training as well."

Serving organisations that serve up goodness

As well as feeding physical and mental wellbeing, support from SecondBite allows limited resources to go to other forms of assistance. "Each centre only gets about \$300 per week to provide for all their clients," Jaime says. "If we feed them through the pantry, it frees up our funding for other material aid, such as clean sheets, toiletries and school uniforms. We have to be really creative with our funding, and SecondBite helps us do that."





Stories of impact – our food program partners

Sowing goodness among families in need

For some people, access to free, nutritious food does much more than fill their stomachs. It also creates opportunities for connection and giving back, says David Bonanno, coordinator of HillSide Church Community Outreach (HCCO) in Perth.

An arm of HillSide Church, HCCO provides emergency food hampers and pastoral care for locals in need. The hampers are filled with rescued food received either directly from SecondBite, or through Margaret Court Community Outreach – another SecondBite partner agency, David explains. They typically include fresh fruit and vegetables, non-perishable pantry items, dairy goods and frozen meat.

David explains they distribute approximately one tonne of food per week to about 120 families. "At the start of a distribution day, we work out how much we can give to each family," he says. "In terms of retail value, they could be getting between \$150 and \$300 worth of goods. We try to be as generous as we possibly can with what we have."

From receiving to giving back

Sowing goodness in their community often reaps more than full bellies, David says, with support recipients sometimes becoming givers. "A good proportion of our volunteers are people we've helped. They tell us they were so touched and blessed by our help when they needed it so desperately. When they come out the other side, they start giving back their time and energy."

Giving out also circles back in other ways, with a lot of people who've been helped finding additional resources for HCCO, such as boxes of fruit from friends with citrus trees.

Sowing seeds of total wellbeing

Providing access to free food enables HCCO to meet more than physical needs. "In economies like our current one, where food prices have gone through the roof, it puts incredible emotional stress on people," David says. "Sometimes, we have people breaking down and crying.

Our volunteers can come alongside them if they just need someone to talk to.

"Or if there's a problem because someone is out of work or there are domestic issues, for example, we have master's level trainee counsellors available to provide free counselling. Food is so elemental in that moment of life, the fact people can have another meal and discover they can get some counselling can be life changing."

Freeing resources for other needs

Supporting so many families is made possible by getting rescued food free from SecondBite. "There are a lot of costs in running an enterprise like this," David explains. "We've got a van that needs petrol and upkeep. We've got freezers, a cool room, and covers to keep the food in good condition. We provide shirts for volunteers and lots of bags. Any money we raise can go to the logistics of giving food out."

The dedication, empathy and hard work of volunteers past and present has also been vital. "Without these incredibly generous hearts we couldn't do what we do," David says. He also appreciates the support of SecondBite's team. "Lyndon (SecondBite WA operations manager) is a godsend of a man, and his crew are fantastic. We're thrilled by the amount of food they give us each week. They're just so generous. If they've got more, they give more. They really go above and beyond."



Stories of impact – our food program partners

Feeding the challenge to prevent homelessness

Imagine having to choose between feeding your family and paying your rent or mortgage. More and more Australians are facing this situation, says Sherin Fishwick, Partnerships Manager at Dignity, a national charity dedicated to ending homelessness in Australia.

For four years, SecondBite has provided Dignity with free, nutritious rescued food. In the last 12 months, Dignity used the 83,136kgs of food supplied by SecondBite in their supported temporary accommodation and food relief programs.

Dignity has hundreds of men, women and children staying in their emergency accommodation every night, Sherin explains. Food from partners like SecondBite enables them to provide breakfast, lunch and dinner in all their homes.

It also helps them provide around 1,000 meals per week to people in need. "Rescued food like protein, vegetables, and simmer sauces go to our distribution centre in North Parramatta," explains Sherin. "Our volunteers prepare these into home-cooked meals and bring them back."

In another program, corporate volunteers cook food provided by SecondBite for people in need in southwest Sydney.

Meeting essential needs, no questions asked

Sherin notes that basic needs such as food must be met before someone is able to find their way out of homelessness. "If you're hungry, you're unlikely to be looking at handing in a form or filling in an application. You can't even think about what your next steps are."

For many people at risk of homelessness, access to meals means not having to choose between essential needs. "One mum we supported has two children with disability," says Sherin. "After paying the weekly bills, including the children's medical expenses, there wasn't enough left to feed them. Our food relief program meant she had nutritious meals for her family, reducing the financial pressure and mental load. It was one thing she didn't have to worry about. She told us, 'At least I knew I could get nutritious home-cooked meals on the table every night."

Sherin says their programs are successful because they're accessible. "Anyone can walk into any food relief centre, no questions asked, open the freezer and take what they need. People say the food relief program is like putting money in their pockets. They tell us, 'I'm able to keep a roof over my head because I don't have to worry about feeding my family."

Helping more people than ever

And people who never thought they'd have to are asking for help, Sherin says. "The need for our services – especially the meals at our food relief centres – has increased considerably. We went from replenishing our freezers once a month to filling them once a week in some locations. SecondBite has been giving us as much additional protein and produce as they can to supplement those meals."



Supporting programs that support communities

Sherin says Dignity's partnership with SecondBite is crucial to their efforts towards preventing and ending homelessness. "Without it, we'd have to provide the food in all our programs. Every dollar we save is a dollar we can put back into supporting our guests and expanding our programs to have even bigger impact.

"We're super grateful to SecondBite. They're a fantastic team to work alongside. Andrew (SecondBite NSW state manager) and the team are just a phone call away if we need anything. There's no way we could do what we do without their support."

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Financials

For the year ending 30 June 2022

STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

	2022 \$	2021 \$
Revenue	14,014,675	11,165,491
Expenses		
Warehouse and transport expenses	(3,584,330)	(2,621,247)
Fundraising expenses	(40,401)	(20,299)
Employee benefits expense	(6,121,500)	(6,515,060)
Depreciation expenses	(578,540)	(569,672)
Other expenses	(987,449)	(964,093)
Finance costs	(43,361)	(40,010)
Profit for the year	2,659,094	435,110
Other comprehensive income for the year	-	-
Total comprehensive income for the year	2,659,094	435,110

STATEMENT OF FINANCIAL POSITION

Assets Current Assets Cash and cash equivalents Trade and other receivables Other assets	\$ 6,299,674 2,124,171 134,032 8,557,877	4,528,279 932,530 89,648 5,550,457
Current Assets Cash and cash equivalents Trade and other receivables	2,124,171 134,032	932,530 89,648
Cash and cash equivalents Trade and other receivables	2,124,171 134,032	932,530 89,648
Trade and other receivables	2,124,171 134,032	932,530 89,648
	134,032	89,648
Other assets		·
	8,557,877	5,550,457
Total Current Assets		
Non-current assets		
Property, plant and equipment	3,827,409	3,721,661
Right-of-use assets	661,174	534,338
Intangibles	40,200	151,920
Total Non-Current Assets	4,528,783	4,407,919
TOTAL ASSETS	13,086,660	9,958,376
Liabilities		
Current liabilities		
Trade and other payables	1,231,223	477,823
Contract liabilities	1,712,934	2,137,492
Lease liabilities	223,687	108,319
Employee benefits	368,916	360,615
Total Current Liabilities	3,536,760	3,084,249
Non-current liabilities		
Lease liabilities	492,706	465,304
Employee benefits	86,321	97,044
Total Non-Current Liabilities	579,027	562,348
TOTAL LIABILITIES	4,115,787	3,646,597
NET ASSETS	8,970,873	6,311,779
Equity		
Retained earnings	8,970,873	6,311,779
TOTAL EQUITY	8,970,873	6,311,779

STATEMENT OF CHANGES IN EQUITY

	Retained profits \$	Total equity \$
Balance at 1 July 2020	5,876,669	5,876,669
Profit for the year	435,110	435,110
Other comprehensive income for the year	-	_
Total comprehensive income for the year	435,110	435,110
Balance at 30 June 2021	6,311,779	6,311,779
Balance at 1 July 2021	6,311,779	6,311,779
Profit for the year	2,659,094	2,659,094
Other comprehensive income for the year	-	_
Total comprehensive income for the year	2,659,094	2,659,094
Balance at 30 June 2022	8,970,873	8,970,873

STATEMENT OF CASH FLOWS

	2022 \$	2021 \$
Cash flows from operating activities		
Receipts from government, donors and other sources	12,384,650	11,068,107
Payments to suppliers and employees	(9,802,823)	(11,162,153)
Interest received	12,074	23,219
Net cash from/(used in) operating activities	2,593,901	(70,827)
Cash flows from investing activities		
Payments for property, plant and equipment	(581,701)	(427,944)
Payments for intangibles	_	(95,630)
Net cash used in investing activities	(581,701)	(523,574)
Cash flows from financing activities		
Repayment of lease liabilities	(197,443)	(218,763)
Interest and other finance costs paid	(43,362)	(40,010)
Net cash used in financing activities	(240,805)	(258,773)
Net increase/(decrease) in cash and cash equivalents	1,771,395	(853,174)
Cash and cash equivalents at the beginning of the financial year	4,528,279	5,381,453
Cash and cash equivalents at the end of the financial year	6,299,674	4,528,279

Principal Partner, Coles

Working together to end waste and end hunger

SecondBite couldn't be more grateful for our partnership with Coles. In FY22, Coles donated more than 16,931,000 kilograms of unsold, edible food. That's the equivalent of 33.8 million meals, or more than one for every Australian. It brings the total over our 11-year partnership to the equivalent of more than 185 million meals.

SecondBite collects food directly from Coles supermarkets and distribution centres, as well as working with local charities who collect on our behalf. Food is then distributed to our community partners to support Australians in need.

Additionally, Coles provides fundraising opportunities through twice yearly appeals and other promotional programs – raising over \$5 million for us in FY22. Coles team members also fundraise for us, and volunteer their time, energy and expertise across areas ranging from IT support to disaster recovery.

Coles' support has been crucial to achieving so much in our fight against hunger and food waste. We are excited to see how our collaboration will continue to positively impact our partners, communities and the environment in years to come.













Thank you to our supporters

We couldn't do the work we do without the support of our corporate partners, trusts and foundations, individual donors, food donors and in-kind supporters. The list below is not exhaustive as there simply isn't room to note every individual and organisation who supports our mission to end waste and end hunger. However, SecondBite is enormously grateful for the ongoing support of every one of our donors, large and small, who helps us make a positive impact supplying quality, rescued food to our agency partners. One and all – thank you!

PRINCIPAL PARTNER

Coles Group

PLATINUM

7-Eleven

The Bowden Marstan Foundation

Charles and Cornelia Goode Foundation

The Pratt Foundation

Department of Families, Fairness and Housing

Department of Social Services

Lotterywest

GOLD

Highland Foundation

The Council of The City of Sydney

Percy Baxter Charitable Trust

Department of Communities, Housing and Digital Economy

Department of Communities and Justice

SILVER

Gandel Philanthropy
Fred P Archer Charitable Trust

JB Hi-Fi

BRONZE

M3 Group Services

Marian and E.H. Flack Trust

The William Buckland Foundation

The Eric and Elizabeth Gross Foundation

Abercromby's Charitable Fund

The Handbury Foundation

Harris Charitable Foundation

Xenia Foundation

Department of Environment and Science

COPPER

PonyUp For Good

Food for Everyone

Australian Venue Co

Scentre Group

Local Brewing Co

Melbourne Water

Bethel Funerals

Loyalty Pacific

MaiTri Foundation

Pavetta Foundation

Besen Family Foundation

Gourlay Charitable Trust

Langdon Family Foundation

The D & X Williamson Family Charitable Fund

Price Family Foundation

Kirsten Charity Trust

Rotary Club of Melbourne Community Foundation

Pethard Tarax

Charitable Trust

Lew Foundation

APS Foundation

Jean Williamson

Peter Lemon

Di Rachinger

Colin Jones

Joel Mahemoff

Nick and Vicki Sher-Sher Wagyu

Raymond Tam

Michael Minahan

Magistrates Court of Victoria Fund



National Support Office 93 Northern Road Heidelberg West VIC 3081

- **** 1800 263 283
- admin@secondbite.org
- mww.secondbite.org
- (f) @SecondBiteAus
- @ @secondbiteorg
- (in) @SecondBite
- @SecondBite_org

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Second Bite Ending Waste. Ending Hunger.





The SecondBite Future Trust was established to ensure SecondBite would be able to meet the future needs of the organisation. Agencies and individuals now rely heavily on SecondBite and we need to ensure that in good times and bad, we are always able provide fresh and nutritious food to those who need it. As a result of a generous donation by Geoff Handbury, the Trust was established in 2008. Geoff hoped that the Future Trust, with its funds held in perpetuity and the ongoing building of its corpus, would allow SecondBite to confidently plan ahead and continue to deliver on our mission. Any contribution to the Future Trust by either direct donation or a bequest will help us to End Waste. End Hunger, SecondBite's ultimate mission.