

SECONDBITE
2015-16
ANNUAL
REPORT



20 MILLION MEALS AND COUNTING...



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SECONDBITE STOPS GOOD FOOD FROM GOING TO WASTE. WE RESCUE EDIBLE NUTRITIOUS FOOD THAT WAS HEADING FOR LANDFILL AND GIVE IT TO PEOPLE IN NEED, FREE OF CHARGE.

FOR US, IT'S SIMPLE: IF IT'S GOOD ENOUGH TO EAT, IT SHOULDN'T GO TO WASTE

IAN SAYS...

People ask why SecondBite exists and what enables us to do good things. Our purpose is to feed people in need, through rescuing and sourcing nutritious food, but we couldn't do it without the help of thousands of people around Australia.

I thank all those people who help us in many ways. Thanks to the Volunteers who collect food from supermarkets, growers and markets. Thanks to the Volunteers that pick fresh produce, the people who guide foundations, supermarkets and financially support us.

Coles and its customers deserve special mention as they have deeply embraced SecondBite in communities across Australia - not only providing food and financial support, but fundraising and being a true partner.

Our ambassadors are everywhere supporting us in many ways, from introducing people, promoting our mission, sourcing food to organising fundraising events.

Our Board are always there when we need them, freely giving of their time, ideas and contacts - each helping in their own way. SecondBite is privileged to have such an engaged Board which makes a material difference.

After almost 4 years, our CEO Elaine left us to move to a new role. Under Elaine's leadership, the organisation continued its extraordinary growth and reach across Australia. Increasing the number of community agencies that we support and the number of disadvantaged individuals and families. Fresh food redistributed increased from 3 million healthy meals in 2011/12, to 16 million healthy meals in 2015/16. Elaine's passion for influencing positive change to create a more sustainable food system will be missed by us all.

In Jim's first month, he quickly got to work, spending time with staff, meeting stakeholders and getting to know our operations. His energy is infectious and he is totally committed to improving the lives of those most in need.

The need for SecondBite's food continues to grow every day, with many agencies on our waiting list. There is virtually unlimited need. All that constrains us is funding. With the help of our partners we strive to provide the most nutritious food available.



“AS THE GAP BETWEEN RICH AND POOR CONTINUES TO GROW, WE ARE GOING TO HAVE TO FIND A NEW SOLUTION. IT WOULD BE GREAT IF AUSTRALIA LED THE WAY ON THIS. THAT IS MY AMBITION FOR SECONDBITE.”

JIM SAYS...

The challenge of Food Rescue in Australia is considerable, and we and our partners operating in this sector have much work to do.

I'm encouraged, however, picking up the reins of an organisation with a broad range of committed supporters, a talented and energetic workforce, and an outstanding partner in Coles.

At this point I must acknowledge the great work of my predecessors in delivering an organisation that is in such good shape. The drive and direction that Katy and Elaine brought to SecondBite has created a food rescue operation with a focus on delivery and effectiveness.

As demand for our services continues to accelerate, the key to addressing this problem across the country, will be greater levels of collaboration across all agencies and stakeholders working to feed Australians who need to be fed.

The challenge of food insecurity is one that's affecting all developed economies across the world. As the gap between rich and poor continues to grow we are going to have to find a new solution. It would be great if Australia led the way on this, that's my ambition for SecondBite and the sector generally.

I'm delighted to present the results of our operations, and encourage all of our partners and supporters to join us in the challenge of supporting a dignified existence for all Australians.



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FATHER BOB'S

SecondBite works with organisations across Australia to get food to the people who need it most. Our partners provide community-focused programs that aim to give people doing it tough the support that is right for them.

FRESH FOOD FROM SECONDBITE HELPS FATHER BOB'S PROVIDE "FOOD, FRIENDSHIP AND HOPE TO THE HUNGRY, LONELY AND HOMELESS."

The Father Bob Maguire Foundation (Father Bob's) is based in the City of Port Phillip, an area with one of the highest densities of housing commission estates in Melbourne. For people struggling on low or non-existent incomes, a poor diet and being unable to afford enough food to eat, affects their health, mental wellbeing and their ability to get on in life.

SecondBite provides a weekly supply of groceries and fresh produce for use in Father Bob's food relief programs: a restaurant on wheels – nicknamed the 'HopeMobile' – and a Community Pantry. Both programs provide a much-needed source of food, friendship and hope for many in the community.

Graham has been volunteering with Father Bob's and SecondBite for 8 years. He explains how the HopeMobile team use food from SecondBite to run a community program that 'feeds more than just hunger.'

'The main idea is simple: we set up 'outdoor dining rooms' in public reserves and provide free meals for hungry people. We don't discriminate, or ask people to sign up to anything, we simply set ourselves up and invite people to join us.

The program is a massive team effort; it wouldn't work without the commitment and dedication of our volunteers. Our volunteers prepare the food at our warehouse in South Melbourne, before packing it into our HopeMobile, along with tables, chairs, gazebos, cutlery – everything we need to create an outdoor dining room from scratch.

The fruit and veg we get from SecondBite changes every week, so the food we share is always changing; people aren't just being given the same thing every time. It's a small detail, but we like to think it makes people feel valued; fresh, home-cooked food is something that many of our friends don't get to eat very often.

We set the dining area up so that people can sit down and enjoy their food with others. As one of our friends said, we're 'feeding more than just hunger' – it's about the fundamental human need for food and friendship. Being able to socialise with family or friends is something that many of us take for granted – just having someone to talk to, or ask us how we are, or how our day was.

To use Father Bob's words, these meals are a way of "providing the 'outsider' with connection to the community and a sense of belonging. It's not easy being in a position where you can't afford enough food for yourself, or your family, or need someone to talk to, so by sharing these meals in a public reserve, it means people can engage with others on their own terms; it's about respect and dignity.

For many of our friends, the meals are a first step'. They come along, get to know the people in our community, meet the volunteers, the outreach staff, build up a sense of connection and then, if they feel comfortable, they can start making use of the Foundation's support and advocacy services."

Last year, Father Bob's served up over 24,000 meals and helped provide more than 7,000 food hampers for low-income families. The Foundation employs only two full time staff and has a team of 250 committed volunteers.

OUR YEAR IN NUMBERS



1,300
Community
Partners

20 MILLION
healthy meals
for people in need

290

Corporate Partners

12,000
Individual Donors



24,210
VOLUNTEER HOURS

2,000
Food Donors

10 MILLION KGS OF FRESH FOOD RESCUED

55

Trust & Foundation
Partners





WHAT OUR AGENCIES SAY...

NT

People have been eating healthy meals with much more diversity than we could otherwise have provided. They have been trying vegetables they have never eaten before and taking home vegetables that would otherwise simply never enter their diets.

FOOD NOT BOMBS

QLD

Our participants enjoy the food, for some the best and healthiest meal all week. The sharing of food provides an opportunity to create a wonderful community within our organisation.

SCHOOL OF HARD KNOCKS

ACT

SecondBite allows us to provide fresh fruit and vegetables to our customers, to ensure a better balance and healthier options for their diet.

HANDUP FOOD CARE

VIC

There are no words that can explain how SecondBite has helped us. I guess its in the satisfied faces of individuals at our feeding program that tells the story of Hope, Life & Joy. Without SecondBite we won't be able to do what we have done for many years. This has changed peoples lives in ways we will never know or understand.

YOUTH WITH A MISSION

TAS

It has been wonderful being able to provide fresh fruit & veggies as well as bread. We have a lovely older lady that broke into tears one day as she told us that before this program she would go months without a piece of fruit & very little fresh veggies as she just couldn't afford it.

TREVALLYN LIFE CHURCH

SA

Without SecondBite we would still be watching our community suffer without being able to do anything about it. SecondBite has allowed us to implement a food program where it was not previously possible. We are forever grateful.

BALAKLAVA CHURCH OF CHRIST

WA

This program has increased our capacity to offer more services to those in need. We can now run food programs to teach healthy low cost cooking and we are hoping to expand our kitchen to include cooking school courses and pre-packed meals to our clients and those in need.

COMMUNITY LIVING ASSOCIATION

2015-16 ANNUAL SURVEY

For 2015-2016, 533 responses to our Annual Agencies Survey was a record for SecondBite.

The agencies indicated that SecondBite was doing a great job, with over 90% satisfied overall and over 85% satisfied with the quality of the food. Many agencies gave us very positive feedback, saying:

"Simply this program wouldn't be viable without the support of SecondBite."

"We could not afford to offer much at all, either for light meals prepared, or take home parcels without SecondBite."

We look forward to hearing that we have done even better in 2016-17, and continuing to provide a valuable resource for our partner agencies.

WHY WE DO IT

In Australia, we throw away an unbelievable amount of perfectly edible food every day.

At the same time, a growing number of Australians find themselves struggling to make ends meet.

Two million Australians find themselves unable to afford enough food to feed themselves or their families.

The reasons behind this are complicated, but the bottom line isn't - in short: we throw good food away while people go hungry.

That doesn't make sense.

HOW WE DO IT

SecondBite redistributes surplus fresh food to community food programs around Australia.

Food is donated by farmers, wholesalers, markets, supermarkets, caterers and events. This high-quality surplus food is redistributed to community food programs that support people in need from all walks of life.

We work with over 1,200 community food programs across Australia to redistribute rescued food to those in our community who need it most.

The organisations we work with make a real difference to people's lives, providing food, support, hope and friendship. For as long as we are needed, we will be here.



WITHOUT SECONDBITE WE WOULD STILL BE WATCHING OUR COMMUNITY SUFFER WITHOUT BEING ABLE TO DO ANYTHING ABOUT IT.

SECONDBITE HAS ALLOWED US TO IMPLEMENT A FOOD PROGRAM WHERE IT WAS NOT PREVIOUSLY POSSIBLE. WE ARE FOREVER GRATEFUL.

SUNCOAST CARE

I cannot tell you the number of times we have had people crying in our shop, saying that without this kind of aide they would not have been able to survive. People can be struggling financially for a number of reasons, sometimes it is a generational inability to manage work or finances. For others, it is an unexpected crises in life.

Last week I had an 18 year old man who looked extremely thin asking for food. His mother had died a number of years earlier, he had no family and he was living on the street. We were able to supply immediate help with groceries, meat, dairy and bread to take away.

When organisations like the SecondBite program aide us, we have a greater capacity to aide others and it is a great partnership!

Debbie Kenny - Director





TOGETHER, WE ARE A LITTLE BETTER EVERYDAY

"TOO MANY PEOPLE IN OUR COMMUNITY ARE DISADVANTAGED AND WE KNOW WE CAN PLAY AN IMPORTANT ROLE IN HELPING TO PROVIDE THEM WITH ACCESS TO HEALTHY FOOD.

THAT'S WHY WE ARE PROUD THAT TODAY WE HAVE MORE THAN 600 COLES STORES NATIONALLY DONATING SURPLUS FOOD TO SECONDBITE TO REDISTRIBUTE TO PEOPLE IN NEED.

BY WORKING CLOSELY WITH SECONDBITE AND PROVIDING NUTRITIOUS FOOD WHICH WOULD OTHERWISE GO TO WASTE, WE WANT TO MAKE A REAL DIFFERENCE IN THE COMMUNITIES IN WHICH WE SERVE."

JOHN DURKAN
Managing Director,
Coles

OUR NATIONAL PARTNER - COLES

Coles has partnered with SecondBite since 2011, and has proven to be a pivotal relationship in the changing face of our community food programs.

Together, we are getting a little better every day. With over 600 stores participating nationally on the Coles Community Food Program, this year, we reached a milestone of 15 million kilograms of fresh, surplus food rescued. That's 30 million nutritious meals donated by Coles, and redistributed by SecondBite to people in need.

Coles continues to actively support people in their local communities, and are ensuring that edible food is destined for empty plates, not landfill.

Providing more than a meal, Coles' team members continue to go above and beyond, with supermarkets nationally raising \$577,000 in July 2016 to support our work.

With almost 200 hours volunteered across many disciplines, from stores to IT, to HR and finance, their people demonstrate a passion for making a difference.

Liquorland, First Choice and Vintage Cellars also ran fundraising campaigns in June and then again in December 2016, generating \$750,000 to help get nutritious food to Aussies doing it tough.

Our partnership is built on shared value, a principle that is demonstrated daily across all levels of the organisation.



PROFIT & LOSS

	30 June 2016	30 June 2015
	\$	\$
INCOME		
General Donations		
General Fundraising	2,752,943	2,321,182
Fundraising Events	195,558	654,609
Total General Donations	2,948,501	2,975,791
Designated Funding Income		
Warehouse Funding	66,518	142,600
Transport Funding	467,034	595,803
Staff Funding	1,043,479	941,289
Communication and Computer Funding	47,529	23,868
Total Designated Funding Income	1,624,560	1,703,560
Interest Received	17,133	45,533
Other Income	253,203	129,595
Total Income	4,843,397	4,854,479
EXPENSES		
Warehouse Expense	417,846	351,570
Transport Expense	515,890	507,238
Staff Expense	3,611,574	3,304,767
Marketing and HR Expense	150,111	141,140
Fundraising Expense	63,226	193,640
Communication and Computer Expense	174,402	149,296
General Expense	69,247	35,103
Total Expenses	5,002,296	4,682,754
Net Surplus/(Deficit)	(158,899)	171,725



SECONDBITE IN SCHOOLS

'SecondBite in Schools' is a unique approach to food rescue and redistribution. It works like this: we deliver fresh, rescued produce to participating schools; students learn how to prepare nutritious meals, which are then frozen and returned to SecondBite as emergency food relief for people in need.

We began working with Montrose Bay High School, Hobart, in 2013. Students were initially tasked with preparing a range of hearty soups. As their confidence grew, they added increasingly sophisticated meals to their menu. Participants also began visiting the SecondBite warehouse, learning about our food rescue operation, and seeing the impact of their work first hand.

By February 2016, the students had prepared 10,000 meals for disadvantaged Tasmanians - an incredible achievement.

"Our students have developed a great sense of pride in producing tasty, nutritious and attractive meals. The program has provided the means for students to build their self-esteem, develop a wide range of skills and be part of a highly functioning team. Students have left the program inspired to make significant changes to their lives."

The enthusiasm and dedication of everyone involved with the SecondBite in Schools program has enabled us to find another, innovative way of providing healthy, nutritious food to people in need, free of charge.

NATIONAL CORPORATE PARTNER Coles **NATIONAL SUPPORTER** ISPT Super Property **CORPORATES** | Abercromby's Real Estate | Altitude Brighton | Australian Commercial Catering | Australian Stockbrokers Foundation | Bendigo Bank | Bristol-Myers Squibb | CAPI | CBA Staff Social Club | Celebrate Life Foundation | King & Wood Mallesons | Melbourne Convention and Exhibition Centre | Mercedes-Benz Australia | Pacific Pty Ltd | Momentum Energy | National Australia Bank | Norris Motor Group | PPB Advisory | Probuild Constructions | PWC | Shed Enterprises | TAC | Telco Together Foundation | The Carbine Club | The Star | Transurban | Transit Systems | Wesfarmers Limited | Yabby Lake International | Victoria Racing Club **GOVERNMENT** City of Port Phillip | East Gippsland Shire Council | Yarra City Council | Tim Pallas MP | Department of Social Services | Mornington Peninsula Shire | The Council of the City of Sydney | Community Benefit SA | Department of Justice | Department of Premier and Cabinet | Jordan River Services | NSW Environmental Trust | Sustainability Victoria **INDIVIDUALS** Andrew M Lindsay | **WE THANK YOU** | Anne Carson | Andrea Harkness | Andrew and Shadia Abercrombie | Arthur St Hill | Bianca Blatchford | Baillieu Myer | Brenda Shanahan | Campbell Evans | Charles and Cornelia Goode Foundation | David and Xenia Williamson | David Jones | Flavia Gobbo | Heather and Bob Glindemann | Ian and Simone Carson | Janet Whiting and Phil Lukies | Jennifer Waugh | Joel Mahemoff | Jon Webster | Juliette Connolly | Julian and Tanya Martin | Maree Shelmerdine | Michael Robinson | Norma Leslie | Peter Lemon | Philip & Amy Crutchfield | Rhonda White AO | The Paterson Family **TRUSTS & FOUNDATIONS** Adolph Basser Trust | Allport Bequest Allens Linklaters | Angel Foundation | Australian Communities Foundation | Bryan Foundation | Campbell Edwards Trust | Charles and Cornelia Goode Foundation | Collier Charitable Fund | Count Charitable Foundation | Edwards Foundation | Equity Trustees (The Ruth Fagg Foundation) | George Hicks Foundation | Give Where You Live | Gourlay Charitable Trust | Grosvenor Foundation | Harris Charitable Foundation | H V McKay Charitable Trust | Langdon Family Foundation | Lord Mayor's Charitable Foundation | Pavetta Foundation | Sid & Fiona Myer Family Foundation | StreetSmart Australia | Tasmanian Community Fund | The Kiefel Foundation | The Prescott Family Foundation | The Abercrombie Family Foundation | The Flora & Frank Leith Charitable Fund | The Myer Foundation | Wilson Foundation | James N Kirby Foundation Ltd | Newman's Own Foundation | Percy Baxter Charitable Trust | Portland House Investments | The Alfred Felton Bequest | The Caledonia Foundation | The Eric & Elizabeth Gross Foundation | The Marian & E.H. Flack Trust | The R E Ross Trust | The Scobie and Claire MacKinnon Trust | The Yulgilbar Foundation | William Angliss (Victoria) Charitable Fund. QLD Advisory Committee Flavia Gobbo | Michael Owen | Ned Draydon | Neal O'Connor | Richard McDougall | Tony Van Rensburg | Jonathan Leishman. TAS Advisory Committee | Charles Cook | Heather Chong | John Ramsay | Kevin Todeschini | Phil Capon | Sally Dennington. NSW Advisory Committee Julian Martin | Michael Gill | Barry Irvine | Bonney Gosh | Edgar Myer | Geoff Wilson | Ian Alwill | Mary-Ann Baldock | Matthew Kidman | Melissa Green | Peter Dorrian | Sheridan Lee | Steve Parberry. Financial Sustainability Committee Flavia Gobbo | David Williamson | Andrew Monotti | Sheridan Lee | Cam Stewart | Quentin Miller | Rod Coleman | Peter Lamell. **PATRON** The Honourable Linda Dessau AM, Governor of Victoria **NATIONAL AMBASSADORS** Curtis Stone | Matt Preston **AMBASSADORS** Cameron Ling | Frank Costa | The Hon. Robert Doyle, Lord Mayor Of Melbourne | Professor Rob Moodie | Andrew Westacott | Ian Cover | Santo Cilauro | Michael Short | Nadège Sune | Nick Stock | Tom Carson | Paul Lappin | Andrew Balaam | Adie Dawes-Birch | Susie Greig-Rouffignac | Suzie Batten | Penny Fowler | Dale Monteith | Julie Heath | Antony Heath | Sophie Holt | Rowena Cowan | Elaine Reeves | Judy Tierney | Geoffrey Wilson **AMBASSADOR CO-ORDINATOR** John Simpson **FOOD DONORS** A2 Dairy | ALDI Stores | Americold | Andrew Farley Cherries | APP Grand Prix | Asahi Beverages | Atlantic Group | Aussie Farmers Direct | Avocare | Bagel Boys | Bargo Events | Barkly Smokehouse | Bay City Online | Beak & Johnson | Bejo Tasmania | BettaLife Distributors | Bicycle Network Darlinghurst | Bidvest | Big Lous Donuts | Bob Toscano's Hawksburn | Bowan Island Cafe | BPS Food Services | Bread Newtown | Bulla Dairy Foods | Bulter Market Gardens | Cannon Logistics | CAPI | Carmans | Chalk Hotel | Challenge Meats | Charlton Farm Produce/ Addison Farm Produce | Chef Fresh | Chill | Chobani | Cinnabar | Club Alamanda | CMS Australasia | Coca-Cola Amatil | Colac Fruit Market | Coles Group | Costa Group | Costco | Create | Crown | D2C | Daci & Daci Bakery | Dandenong Market | Dean Produce | Dineamic | Diverse | Eat Rite | EcoFarms | Emma and Toms | Encompass | Epicure MCG | Esquires Coffee | Ethos | Exquisite Flavours | Falls Festival | Fareshare | Farm Foods | Fastrac Food Service | Feel Good Foods | Five AM | Favorite | Flips Muesli | Fluid Growers | Fonterra Australia Pty Ltd | Food for Life | Food for You | Foodbank | Foodland | Forest Hill Farms | Fresh Select | Fruit Box | FYNA Foods Australia Pty Ltd | G & K Fine Foods | Geelong Citrus | Geelong Food Relief Centre | Geelong Fresh Foods | Gem Cottage | Gippsland Food Company | Glendal Foods | Good Food & Wine Show Sydney | Grand Foods | Grand Hyatt Melbourne | Green Oz Produce | Gumtree Cafe | Harvest Moon | Houston's Farm | Inghams Chickens | Island Fresh Launceston | Ivan's Pies | Jopah | Just Onions | Just Ripe | Le Madre Bakery | Lion | Mackays Marketing | Mars Australia | Martell's Marekts | Masterchef | Melbourne Chef (Aust) Pty Ltd | Melbourne Convention Centre | Menora Foods | Montague Fresh | Nardi Produce | Nationwide Cold Storage | Peter Rowland Catering | Phoenix Industries | Picnic Point Farm | Potatoman | Prahran Market | Premium Fresh | Preston Market | Procal Dairies | Pure Foods | Queen Victoria Market | Raffles Healthy Foods | RAND | Red Ox | Red Rich Fruit | Robert Parkes Orchards | Rosetta Bakery | Royal Tasmanian Botanical Gardens | San Pelligrino | Sanders Apple Growers | Schweppes | SIMPLOT | Somercotes | South Melbourne Market | SRT | Stockwell Rivers | Stonehaven Eggs | Sydney Care | Tasmania Prison Service | Temptation Bakeries | The Exodus Foundation | The Village Fresh Food Centre Newcomb | V & R Fruit & Veg Supply | Valley Fresh QLD | VegCo | Woolworths | Yarra Valley Farms | Zum Bakery